

**Barton Community College  
Office of Instruction**

**BOL Audit Review**

- Purpose: Scheduling/Programming, Student Services & Promotion/Marketing
- Audit Priority: Identify opportunities to retain students and grow enrollment while providing effective student support services
- Initiatives:
  - Shift in Functions (Enrollment, Payment, Etc.)
  - Increased Outreach to Students, i.e. Reminder to Start Class
  - Alignment of Payment Process to Mirror Campus Students
  - BOL Team Leads Scheduling Through Data & Trends
  - Faculty Feedback on Scheduling
  - Adjustment in Session Offerings (Summer 2018-Spring 2019)
  - Adjustment in BOL Academic Calendar
  - Concentration on Pre-Requisites Process/Assessment of Academic Preparation (Accuplacer)
  - Non-Participation/Non Attendance Drops
  - Substantive Interaction
  - Student Authenticity
  - New Markets
  - 2+2 Online Agreements and Promotion