Computer Frequently Asked Questions

1. **I cannot access Barton Online on campus. What should I do?**

Answer: If you are having issues accessing Barton Online on campus, try switching to another browser. If access issues persist, contact either the help desk or library staff.

2**. I can't open a link or a file from my online course. What's wrong?**

Answer: Sometimes files may not open automatically in certain browsers. Try switching to another browser, and if the file still has difficulties, contact the instructor, or help desk or library staff.

3. **I saved my work to this computer yesterday, but it's gone today. What happened?**

Answer: Computers may be wiped at the end of the day. Be sure to save your documents to a flash drive or email the document to yourself.

4. **Can I print something from my own device?**

Answer: If you are in the library, it is possible to print from certain devices, such as tablets. Ask library staff for assistance.

5. **I can't seem to print, what's happening?**

Answer: If you can't print a file, make sure your printer settings are correct and your document is being sent to the right location. If printing from an online source, try another browser. If this doesn't work, ask **for assistance.**