Chatbot update

The Zendesk Chatbot (Z-bot) aka Bart the bot, has been added to the college website and ready for questions. The Chatbot Editors will continue to monitor the questions and adjust answers as needed.

Information Services will start testing the Live Chat feature with Zendesk admin within the next couple of weeks. For those individuals that previously used it, you may be contacted to ask if you want to use it again and/or may be asked to help test.

If anyone has questions about this feature, please contact Renee.