



## *HLC Accreditation Evidence*

Title: Strategic Technology Plan

Office of Origin: President - Information Services

## **Mission**

The Information Services Department staff places students at the center of the enterprise software systems.

Our Staff is always working hard to automate processes and integrate technology to better serve students, staff and faculty.

Our Departments are constantly striving to make technology available at Barton to help stake holders:  
Connect - Collaborate – Create

## **Goals-Long Term**

1. Vigorously support the College's four Core Priorities
  - a. Drive Student Success
  - b. Cultivate Community Engagement
  - c. Optimize Employee Experience
  - d. Emphasize Institutional Effectiveness
2. Continue to develop an efficient, effective and resilient technology infrastructure
3. Develop a holistic, agile approach to information security and provide a secure network.
4. Create Information Services organizational structures, staff roles and staff development strategies that are flexible enough to support innovation and accommodate ongoing changes in higher education.

## **Strategies to Achieve Goals–2016-2017**

1. Vigorously support the College's four Core Priorities.
  - a. Efficiently deploy the required technology (i.e. Accuplacer) across the college and train (using webpages and Bartonline) and support as needed.
  - b. Select personnel stay up to date on Microsoft, Linux, Security, Ellucian (i.e. Banner XE) and share with college stakeholders using emails, webpages and Bartonline.
2. Continue to develop an efficient, effective and resilient technology infrastructure.
  - a. Create and publish an upgrade plan for enterprise technology to current standards.
  - b. Continue to have Staff meet with outside peer groups – such as KanRen, KCCIT, Educause, Ellucian Live, CHECK, MOKA, NexTech, iTrac and provide flexible training and education for all IT staff for ongoing knowledge of the current infrastructure during monthly update meetings.
3. Develop a holistic, agile approach to information security and provide a secure network.
  - a. Send quarterly hot topic emails (i.e. phishing schemes).
  - b. Require IT staff to learn/practice information security – (i.e. share Optiv emails) with in department.
4. Create Information Services organizational structures, staff roles and staff development strategies that are flexible enough to support innovation and accommodate ongoing changes in higher education.
  - a. Maintain an adaptable staff to provide the best support for the ever changing IT environment.
  - b. Review all job descriptions by February with each employee to determine appropriate fit.