**Default Prevention Communication Timeline**

G5 - Check NSLDS for enrollment status for those no longer enrolled after Spring/summer; Make phone contact to follow up on Exit counseling and answer questions

**August**

G4-Exit Counseling Follow – up if not completed

**G3 - For students on SAP make extra effort/follow up on these students.**

**G6 - Letter/Email reminder to students with grace ending in January. (July Graduates)**

**G2/C10- Identify Dec grads, SAP students, Students enrolled <1/2 time and send Exit counseling notifications.**

**G5 - Check NSLDS for enrollment status for those no longer enrolled after Fall; Make phone contact to follow up on Exit counseling and answer questions**

**January**

**C8 – Loan Servicer Letter**

**G1 - Graduate Newsletter**

**G2- Exit Counseling Notifications to Students Graduating in December**

**December**

G6- Letter/Email reminder to students with grace ending in June. (May Graduates)

**November**

**C7 – Social Media Post Article/Video etc.**

**October**

**C8 – Loan Servicer Letter**

**C6 – Refund Notification/Awareness Counseling**

**C5 - Right to Cancel Notification**

**C3 – Confirmation of Loans Accepted with Cumulative Totals**

**C4 - Q&A Sessions with Student Success Classes**

**September**

**C2 – Entrance Counseling**

**C1 – Award Notice**

**G4- Exit Counseling Follow – up if not completed**

**February**

G1 - Graduate Newsletter

G2 -Exit Counseling Notifications to Students Graduating in July

**July**

**June**

G4 - Exit Counseling Follow – up if not completed

G2- Identify May grads, SAP students, Students enrolled <1/2 time in fall and contact by phone to find out their plans.

G3 - For students on SAP make extra effort/follow up on these students.

G6 -Letter/Email reminder to students with grace ending in June. (December Graduates)

G2/C9 - Exit Counseling Notifications to all borrowers for the aid year.

**G1- Graduate Newsletter**

**May**

**C12 – Live Sessions/Hands on Resources with Loans**

**C7 – Social Media Post Article/Video etc.**

**April**

**C11 - Mid-term Newsletter/Email Blast**

**March**

**C8 – Loan Servicer Letter**

**C6 – Refund Notification/Awareness Counseling**

**C5 - Right to Cancel Notification**

**C4 - Q&A Sessions with Student Success Classes**

**C3 – Confirmation of Loans Accepted with Cumulative Totals (Those not notified 1st semester)**