Information Services
2018-2021 Strategic Goals and Activities – 08/28/2018

Information security: developing a risk-based security/compliance strategy that keeps pace with threats and challenges.
Barton Strategic Goals 1, 3, 4/HLC Criterion 5A1, 5C5
- Provide quality security training and protection.
- Identify the most important issues, understand who these issues affect, produce reasonable action plans.

Student success: Managing the system implementations and integrations that support multiple student success initiatives.
Barton Strategic Goals 1/HLC Criterion 3D1, 3D4, 5C4, 5A1
- Provide single sign on portal.
- Continue to improve the Student Information System to further enhance student experience.

Institution-wide Information Services strategy: repositioning or reinforcing the role of Information Services leadership as an integral strategic partner of institutional leadership in achieving the institution's missions.
Barton Strategic Goals 1, 3, 4/HLC Criterion 3A3, 5C5, 5D2
- Providing quality technology resources that are accessible, affordable, continuously improving and student focused.
- Grow Information Services professional networks.

Higher education affordability: balancing and rightsizing Information Services priorities and budget to support IT-enabled institutional efficiencies and innovations in the context of institutional funding realities.
Barton Strategic Goals 1, 3, 4/HLC Criterion 5A1, 5C5
- Balance internal and external experts supporting technology environment.
- Continue to use current and consolidate innovative technology to improve reliability, security and cost.

Information Services staffing and organizational models: ensuring adequate staffing capacity and staff retention in the face of retirements, new sourcing models, growing external competition, rising salaries, and the demands of technology initiatives on both Information Services and non-Information Services staff.
Barton Strategic Goals 3, 4/HLC Criterion 5A4, 5C4, 5C5
- Moving appropriate technologies to use cloud-based technologies.
- Constantly provide training opportunities for Information Services staff.

Imbed Technology Advancements: helping institutional constituents (including the Information Services staff) adapt to the increasing pace of technology change.
Barton Strategic Goals 1, 3, 4 /HLC Criterion 3D4, 3D5
- Provide timely training on new product releases.
- Collaborate to prepare college stakeholders for a future focused on the provision of services than on the technology and applications behind those services.

Barton Strategic Goals (Core Values)	Higher Learning Commission (HLC)
1. Drive Student Success	Criterion 1. Mission
2. Cultivate Community Engagement	Criterion 2. Integrity: Ethical and Responsible Conduct
3. Emphasize Institutional Effectiveness	Criterion 3. Teaching and Learning: Quality, Resources, and Support
4. Optimize Employee Experience	Criterion 4. Teaching and Learning: Evaluation and Improvement
	Criterion 5. Resources, Planning, and Institutional Effectiveness